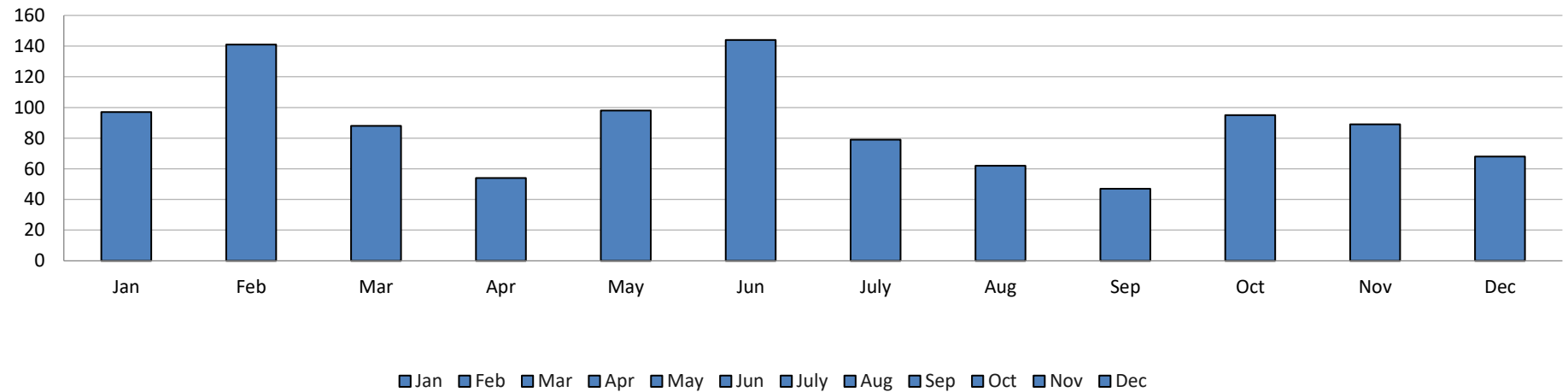




CUSTOMER SATISFACTION SURVEY 2023



2023	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec
Total Customers (All Courses)	97	141	88	54	98	144	79	62	47	95	89	68
Monthly Total Score (average based on summary of all questionnaires)	71.75	72.13	71.98	71.09	71.39	72.35	71.66	72.03	72.32	73.05	72.79	72.54

Rating:

- 75-61- Outstanding
- 60-46- Excellent
- 45-31- Average
- 30-16- Below Average
- 15- Needs Improvement